

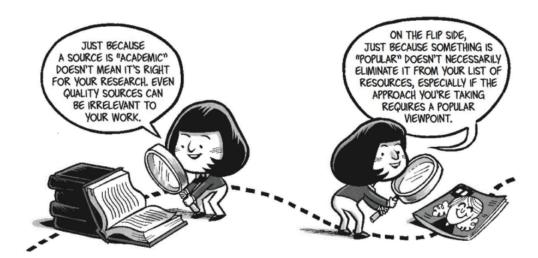
THE LOCAL, STATE, AND FEDERAL AUTHORITIES' RESPONSES TO A NATURAL DISASTER, THE GENERAL PUBLIC'S TWITTER RESPONSES WON'T NECESSARILY PROVIDE THE INFORMATION I NEED. I COULD LOOK AT THE RELEVANT GOVERNMENT WEBSITES AND MAYBE EVEN THEIR TWITTER FEEDS FOR QUALITY INFORMATION, BUT I'D HAVE TO BE SPECIFIC.



IF, HOWEVER, I WANT TO
RESEARCH HOW INFORMATION
(OR MISINFORMATION) IS SPREAD
VIA TWITTER DURING THAT DISASTER,
I WOULD DEFINITELY WANT TO
INCLUDE THE TWEETS OF
THE GENERAL PUBLIC
IN MY STUDY.

IN THE FIRST CASE, THE
INFORMATION FOUND IN THOSE
CIVILIAN TWEETS MAY NOT BE
RELEVANT OR ACCURATE, BUT A
CHANGE IN PERSPECTIVE SUDDENLY
MADE THEM RELEVANT AND USEFUL.
SO AS YOU CAN SEE, YOUR POINT
OF VIEW AND RESEARCH ANGLE
HAS A BIG IMPACT ON WHAT KIND
OF INFORMATION YOU NEED.





EVALUATION IS AN
ONGOING PROCESS. DON'T
COMPILE A TON OF RESOURCES
AND EVALUATE THEM ALL AT
THE SAME TIME. LOCATE A
RESOURCE, EVALUATE IT, AND
DECIDE WHETHER OR NOT
TO KEEP IT BEFORE MOVING
ON TO THE NEXT.



THIS LETS YOU BUILD
A CORE SET OF SOURCES
LIKELY TO HAVE IMMEDIATE
IMPACT ON YOUR RESEARCH,
INSTEAD OF A BIG MESS
YOU HAVE TO SORT
THROUGH LATER.



82 CHAPTER SIX



FUN, BUT I THINK I'LL

WRITE AN ARTICLE

ABOUT PIRATES!

ABOUT THE AUTHOR WITHIN THE SOURCE

ITSELF, SEE IF YOU CAN VERIFY IT, JUST

TO MAKE SURE (YOU MIGHT START WITH A

EDUCATION, CREDENTIALS, AND

EXPERTISE NEEDED TO CREATE

ACCURATE AND RELIABLE INFOR-

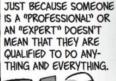




ANYTIME YOU EVALUATE INFORMATION FROM A WEBSITE, YOU'LL NEED TO VERIFY THE ORGANIZATION RESPONSIBLE FOR THE CONTENT. IF IT'S NOT AN OFFICIAL ACADEMIC OR GOVERNMENT PAGE, SEE IF YOU CAN FIND A LINK LABELED "ABOULT" SOMEWHERE ON THE PAGE (USUALLY TOP OR BOTTOM). THAT LINK SHOULD PROVIDE MORE INFORMATION ABOUT THE ORGANIZATION. YOU'LL OFTEN FIND THAT ORGANIZATIONS HAVE A BIAS AND MAY BE DEVOTED TO A CAUSE OTHER THAN CONDUCTING RESEARCH. SO THEY MAY NOT PRODUCE THE OBJECTIVE, SCHOLARLY INFORMATION THAT YOU NEED FOR YOUR WORK.

You can also google an organization to see if they've been identified by others as producing or sharing biased or inaccurate information. THE GOAL IS TO ESTABLISH THAT THE AUTHOR AND/OR THE PUBLISHER HAS THE BACKGROUND NECESSARY TO CREATE QUALITY INFORMATION, YOU WOULDN'T TRUST JUST ANYONE TO WORK ON YOUR CAR OR PROVIDE HEALTH CARE SERVICES...YOU WANT A PROFESSIONAL IN YOUR SPECIFIC AREA OF NEED.







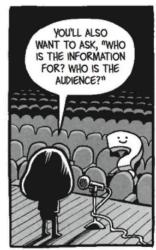
MAKE SURE THE INFORMATION
YOU USE IS PRODUCED BY SOMEONE
EXPERIENCED IN THE DISCIPLINE ON
WHICH THEY'RE WRITING, AND THAT
THE WEBSITE OR PUBLICATION
HAS A HISTORY OF RELIABILITY.



NOW, NONE OF THIS IS ABSOLUTE. THE NOTION OF AUTHORITY IS CONSTRUCTED AND CONTEXTUAL.* THAT MEANS WE BUILD OUR OWN SYSTEMS FOR UNDERSTANDING WHO AND WHAT TO BELIEVE, BUT THESE SYSTEMS ARE BUILT UPON OUR OWN EXPERIENCES, PREJUDICES, AND INTERACTION WITH OTHER EXISTING SYSTEMS. EVERY SINGLE ONE OF US GIVES PREFERENCE TO CERTAIN TYPES OF INFORMATION, AND THIS CAN PREVENT US FROM GAINING VALUABLE KNOWLEDGE AND EXPERIENCE THAT WOULD ALLOW US TO EXPAND OUR UNDERSTANDING OF WHAT CONSTITUTES GOOD INFORMATION.

THIS IS GETTING DEEP, BUT WHAT IT BOILS DOWN TO IS THAT YOU SHOULD RETAIN A HEALTHY MEASURE OF SKEPTICISM WHEN EVALUATING ANY RESOURCE. YOU SHOULD BE WILLING TO ACCEPT AND USE A WIDE VARIETY OF CONTENT PRODUCED BY A DIVERSE RANGE OF AUTHORS, BUT ALWAYS ASK YOURSELF WHY ONE PIECE OF INFORMATION IS MORE USEFUL THAN ANOTHER AND WHY A PARTICULAR AUTHOR SHOULD BE TRUSTED.

*SEE L. TOWNSEND, K. BRUNETTI, AND A. R. HOFER, "THRESHOLD CONCEPTS AND INFORMATION LITERACY," PORTAL: LIBRARIES AND THE ACADEMY 11, NO. 3 (2011): 853-69; AND THE ACRL DRAFT FRAMEWORK FOR INFORMATION LITERACY FOR HIGHER EDUCATION, AT acrlala.org/ilstandards/wp-content/uploads/2014/04/Framework-for-IL-for-HE-Draft-1-Part-2.pdf.





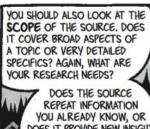


KNOWING A SOURCE'S TARGET AUDIENCE HELPS DETERMINE WHETHER OR NOT THE SOURCE WILL BE APPROPRIATE FOR YOUR RESEARCH. OBVIOUSLY, AN ARTICLE FROM THE JOURNAL OF ASTROPHYSICS IS GOING TO HAVE A PARTICULAR AUDIENCE IN MIND, SO PAY ATTENTION TO THE TITLES OF THE PUBLICATION OR WEBSITE.

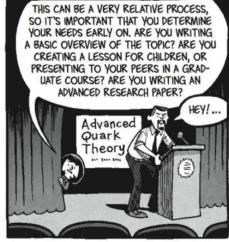
ACADEMIC SOURCES ARE AIMED AT AUDIENCES KNOWLEDGEABLE ABOUT SPECIFIC TOPICS, AND POPULAR SOURCES ARE AIMED AT AN AUDIENCE THAT MAY HAVE NO SUCH PRIOR KNOWLEDGE. FOR ACADEMIC RESEARCH, YOU PROBABLY WANT TO USE AN ACADEMIC SOURCE, BUT EVEN THOSE CAN HAVE VARYING AUDIENCES IN MIND.





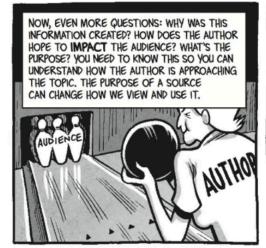


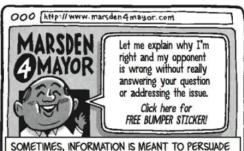












SOMETIMES, INFORMATION IS MEANT TO PERSUADE OR CONVINCE THE AUDIENCE OF SOMETHING. THIS APPROACH IS NOT **GUARANTEED** TO BE UNTRUSTWORTHY, BUT BE CAREFUL WHEN AN AUTHOR CLEARLY TAKES A SIDE ON A TOPIC. MAKE SURE THAT ANY OPPOSING VIEWPOINTS ARE ACKNOWLEDGED AND SATISFACTORILY ADDRESSED BEFORE YOU CONSIDER USING A PERSUASIVE SOURCE IN YOUR RESEARCH.







86 CHAPTER SIX

DETERMINE IF THE INFORMATION IS ACCURATE AND RELIABLE.

IS IT OF HIGH QUALITY? IS IT OBJECTIVE?



BOTTOM LINE, IF THE FACTS AREN'T CORRECT OR COMPLETE, THEY DON'T NEED TO BE USED IN YOUR RESEARCH, OR THOSE FLAWS NEED TO BE HIGHLIGHTED IN ORDER TO PREVENT CONFUSION.



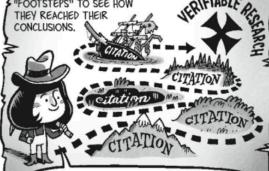
EVALUATING THE FACTUAL CONTENT OF A SOURCE CAN BE DIFFICULT IF YOU'RE NOT AN EXPERT IN THE TOPIC. STILL, THERE ARE WAYS TO FIGURE OUT IF A SOURCE IS GENERALLY RELIABLE.

IF AN ARTICLE OR ONLINE PUBLICATION HAS GONE THROUGH THE PEER-REVIEW PROCESS IT'S PROBABLY PRETTY ACCURATE AND RELIABLE, SINCE MULTIPLE EXPERTS SHOULD HAVE ALREADY EVALUATED IT. LIKEWISE, IF A SOURCE HAS BEEN PRODUCED BY AN ACADEMIC PUBLISHER, IT IS PROBABLY CREDIBLE. OF COURSE, REVIEWERS CAN BE SUBJECT TO BIAS, PERSONAL ISSUES, AND MISTAKES, JUST LIKE ANY OTHER HUMAN.

WHEN IN DOUBT, CHECK THE FACTS AGAINST ANOTHER RESOURCE AND SEE IF THEY MATCH UP.



CITATIONS AND REFERENCES PLAY A VERY IMPORTANT ROLE IN EVALUATING A SOURCE. DOES THE AUTHOR PROVIDE A LIST OF SOURCES USED IN THEIR RESEARCH? DO THEY EXPLAIN WHICH SOURCES PROVIDED SPECIFIC QUOTES AND FACTS? YOU SHOULD BE ABLE TO TRACK DOWN THEIR SOURCES AND VERIFY THAT THE AUTHOR HAS USED THEM CORRECTLY, RETRACING THEIR RESEARCH "FOOTSTEPS" TO SEE HOW



YOU MIGHT ALSO NOTE IF YOUR SOURCE HAS BEEN CITED IN OTHER SOURCES. IF IT KEEPS POPPING UP IN OTHER REFERENCES AND BIBLIOGRAPHIES, THAT'S A GOOD SIGN OF RELIABILITY.

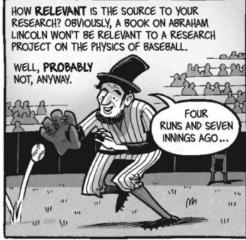
YOU'LL ALSO NEED TO LOOK AT **OBJECTIVITY:** WHETHER OR NOT THE RESOURCE IS BALANCED AND IMPARTIAL.

IS THE CONTENT BIASED, ONE-SIDED, OR HEAVY ON OPINION? IF SO, BE CAUTIOUS. THOSE TYPES OF SOURCES ARE MORE LIKELY TO OMIT OR EVEN ALTER FACTS TO MAKE A POINT.

AVOID SOURCES THAT DON'T GIVE AN ACCURATE ASSESSMENT OF BOTH SIDES OF AN ISSUE BE-FORE THEY TAKE A POSITION, AND BE WARY OF SOURCES USING HIGHLY EMOTIONAL LANGUAGE. IF YOU'RE UNCERTAIN ABOUT A SOURCE, FIND OUT WHO FUNDED OR SPONSORED THEIR RESEARCH. SINCE THAT CAN BE AN INDICATION OF BIAS.

"How Secondhand Cigarette? Smoking Can Improve the Marathon Running Abilities of Sedentary 50-Year-Old Males" Funded by Carcino Tobacco Company









SOMETIMES IT'S MORE COMPLICATED AND NUANCED THAN THAT. A MORE PRECISE QUESTION MIGHT BE, HOW DIRECTLY DOES THE SOURCE ADDRESS YOUR OWN RESEARCH?

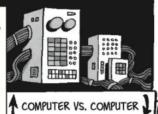


ANOTHER WAY TO GAUGE RELEVANCE IS TO EXAMINE HOW MUCH OVERLAP A SOURCE SHARES WITH YOUR TOPIC. ABE LINCOLN AND BASEBALL PHYSICS HAVE ZERO OVERLAP, BUT AN ARTICLE ON FREQUENT EXERCISE FOR OLDER PERSONS MIGHT BE AN EXCELLENT FIT FOR, SAY, RESEARCHING WHAT FACTORS HELP PEOPLE LIVE LONGER.



SURGERY VS. SURGERY

YOU SHOULD ALSO CHECK THE SOURCE'S CURRENCY: HOW RECENTLY IT WAS CREATED OR UPDATED. IN MANY CASES, YOU WANT INFORMATION AS CURRENT AS POSSIBLE, SINCE SUCH SOURCES LIKELY INCLUDE THE MOST UP-TO-DATE RESEARCH. THIS IS ESPECIALLY VITAL TO RESEARCH ON TECHNOLOGY, MEDICINE, OR OTHER RAPIDLY CHANGING FIELDS, BUT MAY NOT MATTER AS MUCH WHEN STUDYING CERTAIN HISTORICAL TOPICS.







ALWAYS CHECK TO SEE IF YOUR SOURCE IS DATED AND THEN DETERMINE WHETHER OR NOT IT MATTERS BY LOOKING AT OTHER SOURCES ON THE SAME TOPIC. SEE IF RECENT MATERIALS HAVE RENDERED THE OLD STUFF OBSOLETE.

CRITICAL THINKING EXERCISES

REMEMBER TO USE YOUR ONLINE TOOL TO RECORD YOUR RESPONSES TO THE QUESTIONS.

- 1. Locate at least one book, one scholarly article, and one web resource relevant to your topic. Evaluate each resource by examining the author/creator, intended audience, purpose, accuracy, currency, objectivity, and relevance. How does the process of evaluating sources help you determine whether or not to use a source in your research?
- 2. What kind of "information bias" do you have? Are you more likely to access, consume, and believe content made available through certain media? Do your preferences change depending on your information need? How so? Is there a particular author, website, show, or other media that you are unwilling or uncomfortable dealing with? Identify some types of information you knowingly avoid and attempt to assess why you feel a certain way about that info. Take time to evaluate the source(s) and try to imagine possible scenarios in which that particular information would be relevant to someone. Do you feel that your preferences are justified, or have you discovered new potential sources of useful information?
- 3. How do you feel about using information that you find through Facebook, Twitter, and other social media in your own research? Remember that even though you might initially locate information through social media, you could actually be sent to another site through a link to actually access the content. How could you determine the authority of an author who posts something online through social media?
- 4. Find a resource on your topic that you would not use in your research. Explain why you would avoid it, using the criteria noted above.
- 5. Find an academic journal article on your topic, as well as one from a popular magazine, newspaper, or website. Compare the two. How do they differ in terms of language, length, content, citation, and authority? How do these differences affect the potential use of the articles?
- **6.** Is your research topic dependent on the most up-to-date information and research? Why or why not?
- 7. Examine a satirical news site like the Onion, the Daily Currant, or the Duffel Blog. What is the purpose of websites like these? Would you use these sites for a research project? Why or why not? What clues help you determine if the information is accurate or not?